

## CONNECTION REQUIREMENTS

### A. METERS

1. For water customers establishing service to new waterlines, a tap fee of \$750.00 is required. Customer further understands Supplier requires ten (10) to fourteen (14) days' notice from the time the tap fee is paid until installation of the meter can be made. If the requirement of a state highway permit is necessary, Customer understands that the above timeframe will be increased.

2. It is understood and agreed that Supplier reserves the right to determine the size of service connection to be used to supply the requested service to Customer. A separate meter must be installed for each residence and/or place of use on Customer's property. Should Customer connect or attempt to connect his/her service line to another residence, place of use and/or party, Supplier shall give written notice to remove the connection and if the connection is not removed within the time period given to cure, service shall be disconnected until such time as the Customer cures the condition and notifies Supplier of the same.

3. Customer shall keep and maintain Supplier's meters and equipment free of barriers, animals and vegetation. If the meters and equipment are not accessible, then Supplier shall give thirty (30) days' notice to Customer to make the meter accessible. After the notice period expires, Supplier may take action to make meters and equipment accessible and then assess Customer for any costs associated with maintaining accessibility.

4. Customer agrees not to permit anyone other than authorized agents of Supplier to molest or otherwise tamper with the property of the Supplier or to remove its seals. There shall be a charge of one hundred (\$100.00) dollars if Customer tampers or authorizes the tampering of Supplier's meters. Customer further agrees to pay for any damage, including the actual cost of

replacing the same, done to Supplier's meters or equipment resulting from Customer's negligent or intentional conduct, which includes any use of Supplier's cutoff and/or pressure reducing valve, but not from damage resulting from normal wear. Because of the potential for damaging Supplier's meters and equipment through Customer use, for new services, Customer shall install a separate cutoff valve and pressure reducing valve.

5. For Water Customers, a 5/8" by 3/4" meter will be used unless Customer specifically requests and contracts for a larger meter. If Customer so requests, Customer agrees to pay the actual cost of material and labor for creation and installation of such meter. The location of the water meter will not be not less than five (5) feet nor more than ten (10) feet away from the main waterline, except for good cause shown.

6. For Gas Customers, a AC 250 gas meter will be used unless Customer specifically requests and contracts for a larger meter. If Customer so requests, Customer agrees to pay the actual cost of material and labor for creation and installation of such meter.

7. Should Customer dispute the accuracy of the meters installed upon the property to which service is provided, Customer has the right to request the meter be removed and sent to a testing laboratory for calibration. Should the testing results indicate the meter is malfunctioning, Customer's water and/or gas bill (as applicable) shall be adjusted accordingly. Should the testing results indicate the meter was functioning properly, Customer shall be responsible for payment of (a) the outstanding charges on Customer's account and (b) the shipping and testing costs for the meter. The meter shall not be reinstalled on the premises until said charges are paid.