

REQUESTS FOR DISCONNECTION

1. Customer may request termination of utilities services by visiting Supplier's office and completing a Request to Disconnect Form.
2. A Request to Disconnect must be made by the party whose name is on the account, identifying themselves with photo identification.
3. Customer agrees to notify Supplier at least two (2) days in advance of a planned termination of service.
4. If a customer requests his/her services to be reconnected, Supplier will assess a fee of twenty (\$20.00) dollars to resume or reconnect utility services, which includes seasonal disconnects.
5. To reconnect service, any and all past due amounts, together with any penalties and interest assessed, must be paid before utilities services can be restored.