

METER TESTING POLICY

If a customer of Paintsville Utilities feels that their gas or water meter is reading incorrectly, the customer can request that the meter be shipped and tested for accuracy.

The cost for the shipping and testing of each meter is \$75.00 and must be paid in advance and a Meter Test Request Form must be completed by the customer before the meter is removed and shipped to the testing laboratory.

If the results of the test show that the meter is within +/- 2% tolerance (98% - 102%), the meter is considered accurate and the outstanding account balance is due and payable.

If the test results show that the meter is over 102%, the customer's water or gas bill will be adjusted accordingly and the \$75.00 will be credited to the customer's account.

If the test results show that the meter is below 98%, the meter will not be placed back into service.

METER TEST REQUEST

Meter # _____

Account # _____

Name: _____

Address: _____

City, State, Zip: _____

Telephone: _____

I am a customer of Paintsville Utilities and I am requesting that my _____ water
_____ gas meter be removed and sent to a testing laboratory to be tested for
accuracy. If the test shows that the meter is within +/- 2% tolerance (98% - 102%), the
meter is considered accurate and the outstanding account balance is due and payable.
If the test results show that the meter is over 102%, my water or gas bill will be adjusted
accordingly.

Customer's Signature

Date

General Manager

Date